

WARLEY MEDICAL CENTRE FRIENDS & FAMILY TEST

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?
February 2019

LIKELY

Very good experience with doctor. Appointment system could be better, online appointments not a good experience if you are ill you do not want to sit up till 12 or get up at 6 to go online and phone system very difficult to get through.

EXTREMELY LIKELY

I have been a patient of the practice for a very long time, I've always been treated with the utmost respect, the receptionists are second to none with the service they give and the doctors are brilliant, all in all a fantastic surgery.

EXTREMELY LIKELY

Well run practice and reception. Recognise many members of staff, from reception, nurses to doctors, and they all have one thing in common, they care about their patients and do their job to the best of their ability. Being able to get an appointment in the first place is always key, which always has room for improvement but is obviously down to lots of different factors and Warley Medical's web appointment option is good but I hope the elderly get help as it can be a worry you aren't going to get an appointment if you don't manage to get through on the telephone in the morning. I have generally managed to get an appointment using this option but had to be very persistent.



UNLIKELY

More doctors appointments are needed.