

## WARLEY MEDICAL CENTRE FRIENDS & FAMILY TEST

*How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?*

August 2018

### **EXTREMELY LIKELY**

Excellent patient care always polite courteous and explains everything and always listens

### **EXTREMELY LIKELY**

Went to see Nursing team and as they were concerned involved Dr all prescriptions for drugs and dressings sorted. Open invitation to return and reassurance made me feel much better  
Thank you



### **LIKELY**

The care provided by all the medical staff is second to none but having to stay awake until 12.00 midnight or up at 6 in the morning to get online appt is very difficult when unwell

### **UNLIKELY**

It took 122 attempts to get through to the surgery to make an appointment